

# Your Ultimate Source for OEM Repair Manuals

FactoryManuals.net is a great resource for anyone who wants to save money on repairs by doing their own work. The manuals provide detailed instructions and diagrams that make it easy to understand how to fix a vehicle.

2020 Mazda CX-5 Service and Repair Manual

Go to manual page

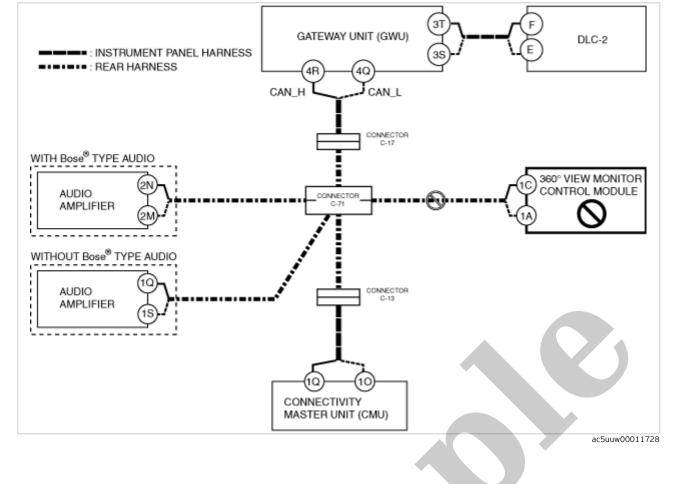
© FactoryManuals.

| Step | Inspection  |     | Action   |
|------|---|-----|--|
| 11   | INSPECT FOR SHORT TO POWER SUPPLY<br>BETWEEN CONNECTORS C-82, C-83 AND<br>REAR BODY CONTROL MODULE (RBCM)<br>• Switch the ignition off.<br>• Disconnect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect connectors C-82, C-83.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Switch the ignition ON (engine off).<br>• Measure the voltage at DLC-2 terminals L<br>and K.<br>• Is the voltage between 1.5 – 3.5 V?  | Yes | Go to the next step.   |
|      |   | No  | Go to Step 15.   |
| 12   | INSPECT FOR SHORT TO POWER SUPPLY<br>BETWEEN CONNECTORS C-82, C-83 AND<br>WIRELESS CHARGER (Qi)<br>• Measure the voltage at wireless charger<br>(Qi) terminals F and D.   | Yes | Repair or replace the wiring harness between<br>connector C-63 and connectors C-82, C-83<br>because the wiring harness is shorted to the<br>power supply.                  |
|      | • Is the voltage between 1.5 – 3.5 V?   | No  | Go to the next step.   |
| 13   | <ul> <li>INSPECT WIRELESS CHARGER (Qi) FOR<br/>SHORT TO POWER SUPPLY</li> <li>Switch the ignition off.</li> <li>Disconnect the negative battery terminal.<br/>(See NEGATIVE BATTERY TERMINAL<br/>DISCONNECTION/CONNECTION.)</li> <li>Disconnect the wireless charger (Qi)<br/>connector.</li> <li>Connect connectors C-82, C-83.</li> <li>Connect the negative battery terminal.<br/>(See NEGATIVE BATTERY TERMINAL<br/>DISCONNECTION/CONNECTION.)</li> <li>Switch the ignition ON (engine off).</li> <li>Measure the voltage at DLC-2 terminals L<br/>and K.</li> <li>Is the voltage between 1.5 – 3.5 V?</li> </ul> | Yes | Replace the wireless charger (Qi) because there<br>is a short to the power supply in the wireless<br>charger (Qi).<br>(See WIRELESS CHARGER (Qi)<br>REMOVAL/INSTALLATION.) |
|      |   | No  | Repair or replace the wiring harness between the<br>wireless charger (Qi) and connectors C-82, C-83<br>because the wiring harness is shorted to the<br>power supply.       |
| 14   | INSPECT FOR SHORT TO POWER SUPPLY<br>BETWEEN CONNECTORS C-82, C-83 AND<br>CONNECTOR C-64<br>• Switch the ignition off.  | Yes | Go to Step 16.   |
|      | <ul> <li>Disconnect the negative battery terminal.<br/>(See NEGATIVE BATTERY TERMINAL<br/>DISCONNECTION/CONNECTION.)</li> <li>Disconnect connector C-64.</li> <li>Connect the negative battery terminal.</li> <li>(See NEGATIVE BATTERY TERMINAL<br/>DISCONNECTION/CONNECTION.)</li> <li>Switch the ignition ON (engine off).</li> <li>Measure the voltage at DLC-2 terminals L<br/>and K.</li> <li>Is the voltage between 1.5 – 3.5 V?</li> </ul>  | No  | Repair or replace the wiring harness between<br>connectors C-82, C-83 and connector C-64<br>because the wiring harness is shorted to the<br>power supply.                  |

| Step   | Inspection   |                      | Action   |  |
|--|--|----------------------|--|--|
| INSPECT BETWEEN CONNECTOR C-63 AND<br>REAR BODY CONTROL MODULE (RBCM) FOR<br>SHORT BETWEEN CIRCUITS<br>• Switch the ignition off.<br>• Disconnect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect connector C-63.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect connector C-63.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Switch the ignition ON (engine off).<br>• Measure the voltage at rear body control<br>module (RBCM) terminals 3E and 3G.<br>• Is the voltage at rear body control module<br>(RBCM) terminals 3E and 3G the same? | REAR BODY CONTROL MODULE (RBCM) FOR<br>SHORT BETWEEN CIRCUITS<br>• Switch the ignition off.<br>• Disconnect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)   | Yes                  | Go to Step 11.   |  |
|  | No   | Go to the next step. |  |  |
| 2  | INSPECT BETWEEN CONNECTOR C-63 AND<br>CLIMATE CONTROL UNIT FOR SHORT<br>BETWEEN CIRCUITS<br>• Switch the ignition off.<br>• Disconnect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)  | Yes                  | Go to the next step.   |  |
|  | <ul> <li>Inspect for continuity between climate<br/>control unit terminals 1K and 1M. (with full-<br/>auto air conditioner)</li> <li>Inspect for continuity between climate<br/>control unit terminals Q and S. (with manual<br/>air conditioner)</li> <li>Is there continuity?</li> </ul> | No                   | Go to Step 4.  |  |
| INSPECT CLIMATE CONTR<br>SHORT BETWEEN CIRCUIT<br>• Disconnect the climate co<br>connector.<br>• Inspect for continuity bet<br>control unit terminals 1K a<br>harness side). (with full-au<br>• Inspect for continuity bet<br>control unit terminals Q an  | INSPECT CLIMATE CONTROL UNIT FOR<br>SHORT BETWEEN CIRCUITS<br>• Disconnect the climate control unit  | Yes                  | Repair or replace the wiring harness between<br>the climate control unit and connector C-63<br>because the wiring harness is shorted between<br>circuits.  |  |
|  | <ul> <li>Inspect for continuity between climate control unit terminals 1K and 1M (wiring harness side). (with full-auto air conditioner)</li> <li>Inspect for continuity between climate control unit terminals Q and S (wiring harness side). (with manual air conditioner)</li> </ul>    | No                   | Replace the climate control unit because there is<br>a short between circuits inside the climate<br>control unit.<br>(See CLIMATE CONTROL UNIT<br>REMOVAL/INSTALLATION [FULL-AUTO AIR<br>CONDITIONER].)<br>(See CLIMATE CONTROL UNIT<br>REMOVAL/INSTALLATION [MANUAL AIR<br>CONDITIONER].) |  |
| 4  | INSPECT BETWEEN CONNECTOR C-63 AND<br>PARKING ASSIST UNIT FOR SHORT<br>BETWEEN CIRCUITS<br>• Inspect for continuity between parking<br>assist unit terminals AA and AB.<br>• Is there continuity?  | Yes                  | Go to the next step.   |  |
|  |  | No                   | Go to Step 6.  |  |
|  | INSPECT PARKING ASSIST UNIT FOR SHORT<br>BETWEEN CIRCUITS<br>• Disconnect the parking assist unit<br>connector.  | Yes                  | Repair or replace the wiring harness between<br>the parking assist unit and connector C-63<br>because the wiring harness is shorted between<br>circuits.   |  |
| 5  | <ul> <li>Inspect for continuity between parking<br/>assist unit terminals AA and AB (wiring<br/>harness side).</li> <li>Is there continuity?</li> </ul>  | No                   | Replace the parking assist unit because there is<br>a short between circuits inside the parking assist<br>unit.<br>(See PARKING ASSIST UNIT (ULTRASONIC)<br>REMOVAL/INSTALLATION.)   |  |

| Step   | Inspection  |   | Action   |
|--|---|---|--|
| <ul> <li>INSPECT BLIND SPOT MONITORING (BSM)<br/>CONTROL MODULE (LH) FOR SHORT<br/>BETWEEN CIRCUITS         <ul> <li>Disconnect the blind spot monitoring (BSM)<br/>control module (LH) connector.</li> <li>Inspect for continuity between blind spot<br/>monitoring (BSM) control module (LH)<br/>terminals C and D (wiring harness side).</li> <li>Is there continuity?</li> </ul> </li> </ul> | CONTROL MODULE (LH) FOR SHORT<br>BETWEEN CIRCUITS | Yes   | Repair or replace the wiring harness between<br>the blind spot monitoring (BSM) control module<br>(LH) and connector C-39 because the wiring<br>harness is shorted between circuits. |
|  | No  | Replace the blind spot monitoring (BSM) control<br>module (LH) because there is a short between<br>circuits in the blind spot monitoring (BSM)<br>control module (LH).<br>(See BLIND SPOT MONITORING (BSM) CONTROL<br>MODULE REMOVAL/INSTALLATION.) |  |

| M-MDS display                  | DTC      | DTC output pattern and malfunctioning location |  |  |
|--------------------------------|----------|--|--|--|
| DTC output module              |          |  |  |  |
|                                | U0100:00 |  |  |  |
|                                | U0101:00 |  |  |  |
|                                | U0121:00 |  |  |  |
|                                | U0121:87 |  |  |  |
| Start stop unit                | U0131:00 |  |  |  |
|                                | U0140:00 |  |  |  |
|                                | U0146:00 |  |  |  |
|                                | U0151:00 |  |  |  |
|                                | U0155:00 |  |  |  |
|                                | U0100:00 |  |  |  |
| SAS control module             | U0101:00 |  |  |  |
|                                | U0155:00 |  |  |  |
|                                | U0101:00 |  |  |  |
|                                | U0131:00 |  |  |  |
|                                | U0146:00 | ×  |  |  |
|                                | U0151:00 |  |  |  |
| Connectivity master unit (CMU) | U0155:00 |  |  |  |
|                                | U0198:02 |  |  |  |
|                                | U213C:00 |  |  |  |
|                                | U213E:00 |  |  |  |
|                                | U0100:00 |  |  |  |
|                                | U0101:00 |  |  |  |
|                                | U0104:00 |  |  |  |
|                                | U0114:00 |  |  |  |
|                                | U0121:00 |  |  |  |
|                                | U0128:00 |  |  |  |
|                                | U0131:00 |  |  |  |
| Instrument cluster             | U0140:00 |  |  |  |
|                                | U0151:00 |  |  |  |
|                                | U0156:00 | × ×  |  |  |
|                                | U0158:00 |  |  |  |
|                                | U0182:00 |  |  |  |
|                                | U0214:00 |  |  |  |
|                                | U0235:00 |  |  |  |
|                                | U023A:00 |  |  |  |



### Inspection item

- 360° view monitor control module power supply voltage-related wiring harness and fuse
- 360° view monitor control module body ground related wiring harness
- 360° view monitor control module connector
- Connector C-71
- Wiring harness between 360° view monitor control module terminal 1C and connector C-71
- Wiring harness between 360° view monitor control module terminal 1A and connector C-71
- 360° view monitor control module

#### D

#### Possible cause

- Connector terminal disconnection, poor contact, damage, deformation, corrosion
- Gateway unit (GWU) power supply voltage or body ground malfunction
- Open circuit in wiring harness between gateway unit (GWU) and connector C-17
- Open circuit in wiring harness between connector C-17 and connector C-71
- Connector C-17 malfunction
- Connector C-71 malfunction
- Gateway unit (GWU) malfunction

#### System wiring diagram

| Step | Inspection   |     | Action   |
|------|--|-----|--|
| 5    | INSPECT FOR SHORT TO GROUND<br>BETWEEN AUDIO AMPLIFIER AND<br>CONNECTOR C-71<br>• Inspect for continuity at the following<br>terminals:  | Yes | Go to the next step.   |
|      | terminal 2M and body ground<br>(with Bose® type audio)<br>— Between audio amplifier<br>terminal 1Q and body ground<br>(without Bose® type audio)<br>— Between audio amplifier<br>terminal 1S and body ground<br>(without Bose® type audio)<br>• Is there continuity?   | No  | Go to Step 7.  |
| 6    | <ul> <li>INSPECT CAN LINE IN AUDIO AMPLIFIER<br/>FOR SHORT TO GROUND</li> <li>Disconnect the audio amplifier<br/>connector.</li> <li>Inspect for continuity at the following<br/>terminals:         <ul> <li>Between audio amplifier<br/>terminal 2N (wiring harness side)<br/>and body ground (with Bose®<br/>type audio)</li> <li>Between audio amplifier<br/>terminal 2M (wiring harness side)</li> </ul> </li> </ul> | Yes | Repair or replace the wiring harness between the<br>audio amplifier and connector C-71 because the<br>wiring harness is shorted to ground. |
|      | and body ground (with Bose®<br>type audio)<br>— Between audio amplifier<br>terminal 1Q (wiring harness side)<br>and body ground (without Bose®<br>type audio)<br>— Between audio amplifier<br>terminal 1S (wiring harness side)<br>and body ground (without Bose®<br>type audio)<br>• Is there continuity?   | No  | Replace the audio amplifier because there is a short<br>to ground in the audio amplifier.<br>(See AUDIO AMPLIFIER REMOVAL/INSTALLATION.)   |
| 7    | INSPECT FOR SHORT TO GROUND<br>BETWEEN 360° VIEW MONITOR<br>CONTROL MODULE AND CONNECTOR C-<br>71<br>• Inspect for continuity at the following<br>terminals:<br>— Between 360° view monitor  | Yes | Go to the next step.   |
|      | <ul> <li>Between 360° view monitor control module terminal 1C and body ground</li> <li>Between 360° view monitor control module terminal 1A and body ground</li> <li>Is there continuity?</li> </ul>   | No  | Go to Step 9.  |

| M-MDS display                         | DTC         | DTC output pattern and malfunctioning<br>location |  |
|---------------------------------------|-------------|---|--|
| DTC output module                     |             |   |  |
|                                       | U0100:00 *2 |   |  |
|                                       | U0131:00 *1 |   |  |
| control module / turn light unit      | U0140:00    |   |  |
|                                       | U0155:00    |   |  |
|                                       | U0100:00    |   |  |
|                                       | U0101:00    |   |  |
| Power liftgate (PLG) control module   | U0155:00    |   |  |
|                                       | U0156:00    |   |  |
|                                       | U0214:00    |   |  |
| Desing control unit                   | U0100:00    |   |  |
|                                       | U0101:00    |   |  |
|                                       | U0100:00    |   |  |
|                                       | U0101:00    |   |  |
| Electric parking brake control module | U0121:00    |   |  |
|                                       | U0151:00    |   |  |
|                                       | U0155:00    |   |  |
|                                       | U0100:00    |   |  |
| AWD control module                    | U0101:00    |   |  |
|                                       | U0121:00    |   |  |
|                                       | U0100:00    |   |  |
|                                       | U0101:00    |   |  |
| Position memory control module        | U0151:00    |   |  |
|                                       | U0155:00    |   |  |
|                                       | U0214:00    |   |  |
|                                       | U0100:00    |   |  |
|                                       | U0104:00    |   |  |
|                                       | U0121:00    |   |  |
|                                       | U0131:00    |   |  |
| Forward sensing camera (FSC)          | U0140:00    |   |  |
|                                       | U0151:00    |   |  |
|                                       | U0155:00    |   |  |
|                                       | U0156:00    |   |  |
|                                       | U0214:00    |   |  |
|                                       | U0100:00    |   |  |
|                                       | U0121:00    |   |  |
| EPS control module                    | U0126:00    |   |  |
|                                       | U0155:00    |   |  |
|                                       | U0214:00    |   |  |
|                                       | U023A:00    |   |  |

## Inspection item

- Gateway unit (GWU) power supply voltage-related wiring harness and fuse
- Gateway unit (GWU) body ground related wiring harness
- Gateway unit (GWU)

| Step | Inspection  |     | Action   |
|------|---|-----|--|
| 8    | INSPECT 360° VIEW MONITOR CONTROL<br>MODULE FOR SHORT TO POWER SUPPLY<br>• Switch the ignition off.<br>• Disconnect the negative battery<br>terminal. (See NEGATIVE BATTERY<br>TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect the 360° view monitor<br>control module connector.<br>• Connect connector C-71.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Switch the ignition ON (engine off).<br>• Measure the voltage at DLC-2 terminals<br>F and E.<br>• Is the voltage between 1.5 – 3.5 V?                              | Yes | Replace the 360° view monitor control module<br>because there is a short to the power supply in the<br>360° view monitor control module.<br>(See 360°VIEW MONITOR CONTROL MODULE<br>REMOVAL/INSTALLATION.) |
|      |   | No  | Repair or replace the wiring harness between the 360° view monitor control module and connector C-71 because the wiring harness is shorted to the power supply.  |
| 9    | INSPECT CAN LINE BETWEEN<br>CONNECTIVITY MASTER UNIT (CMU) AND<br>CONNECTOR C-13 FOR SHORT TO POWER<br>SUPPLY<br>• Switch the ignition off.<br>• Disconnect the negative battery<br>terminal. (See NEGATIVE BATTERY<br>TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect the connector C-13.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Switch the ignition ON (engine off).<br>• Measure the voltage at connectivity<br>master unit (CMU) terminals 1Q and 10.<br>• Is the voltage between 1.5 – 3.5 V?                       | Yes | Repair or replace the wiring harness between<br>connector C-71 and connector C-13 because the<br>wiring harness is shorted to the power supply.<br>Go to the next step.                                    |
| 10   | INSPECT CONNECTIVITY MASTER UNIT<br>(CMU) FOR SHORT TO POWER SUPPLY<br>• Switch the ignition off.<br>• Disconnect the negative battery<br>terminal. (See NEGATIVE BATTERY<br>TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Disconnect the connectivity master unit<br>(CMU) connector.<br>• Connect connector C-13.<br>• Connect the connector C-71.<br>• Connect the negative battery terminal.<br>(See NEGATIVE BATTERY TERMINAL<br>DISCONNECTION/CONNECTION.)<br>• Switch the ignition ON (engine off).<br>• Measure the voltage at DLC-2 terminals<br>F and E.<br>• Is the voltage between 1.5 – 3.5 V? | Yes | Replace the connectivity master unit (CMU)<br>because there is a short to the power supply in the<br>connectivity master unit (CMU).<br>(See CONNECTIVITY MASTER UNIT (CMU)<br>REMOVAL/INSTALLATION.)      |
|      |   | No  | Repair or replace the wiring harness between the<br>connectivity master unit (CMU) and connector C-13<br>because the wiring harness is shorted to the power<br>supply.                                     |