

# Your Ultimate Source for OEM Repair Manuals

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2016 FORD Flex OEM Service and Repair Workshop Manual

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	Installation).
C clutch piston return spring	DISASSEMBLE and INSPECT the C clutch piston return spring for damage. INSTALL new components as necessary.  REFER to: Transmission  (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Overhaul).
C clutch friction plates	DISASSEMBLE and INSPECT the C clutch friction and steel plates for wear and damage. INSTALL new components as necessary.  REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).

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	Installation).
D clutch hydraulic circuits blocked/leaking	DISASSEMBLE and INSPECT the main control valve body and separator plate passages for debris, blockage and leaks. CLEAN as necessary. REFER to: Main Control Valve Body (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Removal and Installation).
	CARRY OUT the air pressure test on the D clutch.  REFER to: Special Testing Procedures (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).  If a leak is detected, INSPECT the front support assembly, input shaft Teflon seals and D clutch piston seals for leaks. INSTALL new components as necessary. REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).
CDF clutch cylinder, planetary carrier no. 3	DISASSEMBLE and INSPECT the CDF clutch cylinde and planetary carrier no. 3 for wear and damage. INSTALL new components as necessary. REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).
D clutch piston seals	DISASSEMBLE and INSPECT the D clutch piston seals for wear and damage. INSTALL new components as necessary.  REFER to: Transmission  (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Overhaul).
D clutch friction plates	DISASSEMBLE and INSPECT the D clutch friction and steel plates for wear and damage. INSTALL ne components as necessary.  REFER to: Transmission

	D clutch friction plates	DISASSEMBLE and INSPECT the D clutch friction and steel plates for wear and damage. INSTALL new components as necessary.  REFER to: Transmission  (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Overhaul).
D clutch delayed/soft/slipping apply	Incorrect transmission strategy programmed into PCM (powertrain control module) / TCM (transmission control module) .	CARRY OUT the Transmission Strategy Download and the Adaptive Learning Drive Cycle.  REFER to: Transmission Strategy Download (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, General Procedures).  REFER to: Adaptive Learning Drive Cycle (307-01B Automatic Transmission - 10-Speed Automatic Transmission - 10R80 MHT, General Procedures).
	Low line pressure	CARRY OUT the line pressure test. If line pressure is low, REFER to the Line Pressure Diagnosis Chart. REFER to: Special Testing Procedures (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
	SSD (shift solenoid D) mechanically sticking	<ul> <li>CARRY OUT the PCM (powertrain control module) - Transmission Accelerated Main Control Break In Routine         3 times         using the diagnostic scan tool.</li> <li>CARRY OUT the adaptive learning drive cycle procedure.         REFER to: Adaptive Learning Drive Cycle(307-01B Automatic Transmission - 10-Speed Automatic Transmission - 10R80 MHT, General Procedures).</li> <li>If the Transmission Accelerated Main Control Break In Routine and adaptive learning drive</li> </ul>

		REFER to: Special Testing Procedures (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).  If a leak is detected, INSPECT the front support assembly, input shaft Teflon seals and D clutch piston seals for leaks. INSTALL new components as necessary. REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Overhaul).
	D clutch piston seals	DISASSEMBLE and INSPECT the D clutch piston seals for wear and damage. INSTALL new components as necessary.  REFER to: Transmission  (307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Overhaul).
	D clutch friction plates	DISASSEMBLE and INSPECT the D clutch friction and steel plates for wear and damage. INSTALL new components as necessary.  REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).
D clutch harsh apply	Incorrect transmission strategy programmed into PCM (powertrain control module) / TCM (transmission control module) .	CARRY OUT the Transmission Strategy Download and the Adaptive Learning Drive Cycle.  REFER to: Transmission Strategy Download (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, General Procedures).  REFER to: Adaptive Learning Drive Cycle (307-01B Automatic Transmission - 10-Speed Automatic Transmission – 10R80 MHT, General Procedures).
	High line pressure	CARRY OUT the line pressure test. If line pressure is high, REFER to the Line Pressure Diagnosis Chart.  REFER to: Special Testing Procedures (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and

	clutch control valve. If the bore or valve is damaged, INSTALL a new main control valve body.  REFER to: Main Control Valve Body(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Removal and Installation).
D clutch hydraulic circuits blocked/leaking	DISASSEMBLE and INSPECT the main control valve body and separator plate passages for debris, blockage and leaks. CLEAN as necessary.  REFER to: Main Control Valve Body (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Removal and Installation).
D clutch piston return spring	DISASSEMBLE and INSPECT the D clutch piston return spring for damage. INSTALL new components as necessary.  REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).
D clutch friction plates	DISASSEMBLE and INSPECT the D clutch friction and steel plates for wear and damage. INSTALL new components as necessary.  REFER to: Transmission (307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Overhaul).

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Start/Run/Move > Moving > No Engagement > Reverse	GO to Pinpoint Test B
Start/Run/Move > Moving > Shift Quality Steady State > Always	GO to Pinpoint Test G
Start/Run/Move > Moving > Shift Quality Steady State > Always	GO to Pinpoint Test H
Start/Run/Move > Moving > Upshift Quality > Always	GO to Pinpoint Test J
Start/Run/Move > Moving > Downshift Quality > Always	GO to Pinpoint Test I
Start/Run/Move > Moving > Downshift Quality > Always	GO to Pinpoint Test J
Start/Run/Move > Fluids > Transmission > Overfill	GO to Pinpoint Test L
Start/Run/Move > Fluids > Transmission > Visible Leak	GO to Pinpoint Test L
Start/Run/Move > Fluids > Transmission > Contamination	GO to Pinpoint Test L
Start/Run/Move > Noise > Moving/Driving > Always	GO to Pinpoint Test M
Start/Run/Move > Noise > Moving/Driving > Intermittent	GO to Pinpoint Test M
Start/Run/Move > Vibration > Moving/Driving > Always	GO to Pinpoint Test M
Start/Run/Move > Vibration > Moving/Driving > Intermittent	GO to Pinpoint Test M

# **Pinpoint Tests**

# **PINPOINT TEST A: NO ENGAGEMENT - FORWARD**

# **Normal Operation and Fault Conditions**

# No forward

- Check the A clutch for a does not apply condition. REFER to: A Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check the E clutch for a does not apply condition. REFER to: E Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check low one-way clutch for a slipping condition. REFER to: Low One-Way Clutch Assembly(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).

# **Possible Sources**

• Clutch fault

- Inspect the turbine shaft splines on the transmission input shaft and in the torque converter turbine. INSTALL new components as necessary. REFER to: Transmission(307-01B Automatic Transmission - 10-Speed Automatic Transmission – 10R80 MHT, Overhaul).
- Inspect the internal transmission components for damage. INSTALL new components as necessary. REFER to: Transmission(307-01B Automatic Transmission - 10-Speed Automatic Transmission - 10R80 MHT, Overhaul).

### **Possible Sources**

- Low transmission fluid level
- Low line pressure
- Clutch fault
- Damaged turbine shaft splines
- Internal transmission components
- Transmission fluid pump

Diagnostic steps are not provided for this symptom or DTC. REFER to: Diagnostic Methods (100-00 General Information, Description and Operation).

# PINPOINT TEST D: ENGAGEMENT QUALITY - FORWARD

# **Normal Operation and Fault Conditions**

# • Delayed/soft forward

- Check the transmission fluid level. REFER to: Transmission Fluid Level Check(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, General Procedures).
- Carry out the line pressure test. If line pressure is low, refer to the Line Pressure Diagnosis Chart for further diagnosis. REFER to: Special Testing Procedures(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
- Carry out the transmission strategy download and the adaptive learning drive cycle. REFER to: Transmission Strategy Download(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, General Procedures).
  - REFER to: Adaptive Learning Drive Cycle(307-01B Automatic Transmission 10-Speed Automatic Transmission 10R80 MHT, General Procedures).
- Check the A clutch for a slipping apply condition.REFER to: A Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check the E clutch for a slipping apply condition. REFER to: E Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
- Check low one-way clutch for a slipping condition. REFER to: Low One-Way Clutch Assembly(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).

### Harsh forward

# **Normal Operation and Fault Conditions**

# • Delayed/soft reverse

- Check the transmission fluid level. REFER to: Transmission Fluid Level Check(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, General Procedures).
- Carry out the line pressure test. If line pressure is low, refer to the Line Pressure Diagnosis Chart for further diagnosis. REFER to: Special Testing Procedures(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
- Carry out the transmission strategy download and the adaptive learning drive cycle. REFER to: Transmission Strategy Download(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, General Procedures).
  - REFER to: Adaptive Learning Drive Cycle(307-01B Automatic Transmission 10-Speed Automatic Transmission 10R80 MHT, General Procedures).
- Check the B clutch for a slipping apply condition. REFER to: B Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check the D clutch for a slipping apply condition. REFER to: D Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check the F clutch for a slipping apply condition. REFER to: F Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).

### Harsh reverse

- Carry out the transmission strategy download and the adaptive learning drive cycle. REFER to:
   Transmission Strategy Download(307-01A Automatic Transmission 10-Speed Automatic
   Transmission 10R80, General Procedures).
   REFER to: Adaptive Learning Drive Cycle(307-01B Automatic Transmission 10-Speed Automatic
   Transmission 10R80 MHT, General Procedures).
- Carry out the line pressure test. If line pressure is high, refer to the Line Pressure Diagnosis Chart for further diagnosis. REFER to: Special Testing Procedures(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
- Check the B clutch for a delayed apply condition. REFER to: B Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission - 10R80, Diagnosis and Testing).
- Check the D clutch for a harsh apply condition. REFER to: D Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).
- Check the F clutch for a harsh apply condition. REFER to: F Clutch(307-01A Automatic Transmission - 10-Speed Automatic Transmission – 10R80, Diagnosis and Testing).

### **Possible Sources**

- Corrupted transmission strategy
- Low transmission fluid level

Clutch fault

Diagnostic steps are not provided for this symptom or DTC. REFER to: Diagnostic Methods (100-00 General Information, Description and Operation).

# PINPOINT TEST G: ENGAGEMENT QUALITY - PARK

### **Normal Operation and Fault Conditions**

- Stuck in park
  - To diagnose a stuck in park condition, REFER to: External Controls Vehicles With: Column Shift(307-05C Automatic Transmission External Controls - 10-Speed Automatic Transmission – 10R80 MHT, Diagnosis and Testing).

REFER to: External Controls - Vehicles With: Console Shift(307-05C Automatic Transmission External Controls - 10-Speed Automatic Transmission – 10R80 MHT, Diagnosis and Testing).

- Unable to engage park (vehicles equipped with a selector lever)
  - To diagnose a park does not engage condition, REFER to: External Controls Vehicles With: Column Shift(307-05C Automatic Transmission External Controls - 10-Speed Automatic Transmission – 10R80 MHT, Diagnosis and Testing).

REFER to: External Controls - Vehicles With: Console Shift(307-05C Automatic Transmission External Controls - 10-Speed Automatic Transmission – 10R80 MHT, Diagnosis and Testing).

- Delayed shift out of park when external temperature is less than -20°C (-4°F) (vehicles equipped with shift-by-wire)
  - Extremely cold ambient temperatures can delay the park lock pawl solenoid valve activation up to 10 seconds. To verify, test operation at operating temperatures.

### **Possible Sources**

- Selector lever cable installation or adjustment
- Park is manually released
- GSM (gear shift module)
- Low line pressure
- Clutch fault
- Internal transmission components

Diagnostic steps are not provided for this symptom or DTC. REFER to: Diagnostic Methods (100-00 General Information, Description and Operation).

# PINPOINT TEST H: UPSHIFT QUALITY - SINGLE GEAR AFFECTED

### **Normal Operation and Fault Conditions**