

# Your Ultimate Source for OEM Repair Manuals

FactoryManuals.net is a great resource for anyone who wants to save money on repairs by doing their own work. The manuals provide detailed instructions and diagrams that make it easy to understand how to fix a vehicle.

## 2011 NISSAN Quest OEM Service and Repair Workshop Manual

[Go to manual page](#)

## 1. PRECONDITIONING

---

1. Press the power switch for at least 2 seconds to turn the high voltage system OFF and then check that the charging status indicator is not illuminated.

**NOTE:**

**When the high voltage system is turned ON, the charging status indicator blinks green with a frequency of 1 second.**

2. After the high voltage system is turned OFF, open the driver's side door, get out of the vehicle, close the driver's side door and wait for at least 5 minutes.

**CAUTION:**

- Since the auto ACC function causes the accessory power to be turned ON, do not perform any vehicle operation including locking the doors or opening and closing of the doors during the standby state.

**If an operation is performed, wait an additional 5 minutes from that time.**

- Check that 12V battery voltage is 11 V or more.

>>

[GO TO 2](#) .

## 2. PERFORM DTC CONFIRMATION PROCEDURE

---

 With CONSULT

1. Power switch ON and wait at least 20 seconds.
2. Check self-diagnostic result in “EV/HEV”.

Is DTC detected?

YES>>

Refer to [DTC Diagnosis Procedure](#).

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END

## 1. CHECK CAN COMMUNICATION CIRCUIT

---

Perform trouble diagnosis for CAN communication circuit. Refer to [Trouble Diagnosis Flow Chart](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

Sample

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
U2344	87	CAN communication error (LBC/BMS)	Diagnosis condition	Power switch ON
			Signal	<ul style="list-style-type: none"><li>CAN communication signal</li><li>EV system CAN 1 circuit signal</li></ul>
			Threshold	Communication error
			Detection time	30 seconds

POSSIBLE CAUSE

- CAN communication circuit
- EV system CAN 1 circuit

FAIL-SAFE

Not applicable

## 1. PRECONDITIONING

---

1. Press the power switch for at least 2 seconds to turn the high voltage system OFF and then check that the charging status indicator is not illuminated.

**NOTE:**

**When the high voltage system is turned ON, the charging status indicator blinks green with a frequency of 1 second.**

2. After the high voltage system is turned OFF, open the driver's side door, get out of the vehicle, close the driver's side door and wait for at least 5 minutes.

**CAUTION:**

- Since the auto ACC function causes the accessory power to be turned ON, do not perform any vehicle operation including locking the doors or opening and closing of the doors during the standby state.

**If an operation is performed, wait an additional 5 minutes from that time.**

- Check that 12V battery voltage is 11 V or more.

>>

[GO TO 2](#) .

## 2. PERFORM DTC CONFIRMATION PROCEDURE

---

 With CONSULT

1. Power switch ON and wait at least 1 minute.
2. Check self-diagnostic result in “EV/HEV”.

Is DTC detected?

YES>>

Refer to [DTC Diagnosis Procedure](#).

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END

## 1. CHECK CAN COMMUNICATION CIRCUIT

---

Perform trouble diagnosis for CAN communication circuit. Refer to [Trouble Diagnosis Flow Chart](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

Sample

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
P1503	02	Active grille shutter 1	Diagnosis condition	Power switch ON
			Signal	LIN communication signal (Active grille shutter 1)
			Threshold	When signal from active grille shutter 1 cannot be received
			Detection time	More than 2 seconds

POSSIBLE CAUSE

- LIN communication line (Circuit between Active grille shutter 1 and VCM)
- Active grille shutter 1

FAIL-SAFE

Not applicable

## 1. PRECONDITIONING

---

1. Press the power switch for at least 2 seconds to turn the high voltage system OFF and then check that the charging status indicator is not illuminated.

**NOTE:**

**When the high voltage system is turned ON, the charging status indicator blinks green with a frequency of 1 second.**

2. After the high voltage system is turned OFF, open the driver's side door, get out of the vehicle, close the driver's side door and wait for at least 5 minutes.

**CAUTION:**

- Since the auto ACC function causes the accessory power to be turned ON, do not perform any vehicle operation including locking the doors or opening and closing of the doors during the standby state.

**If an operation is performed, wait an additional 5 minutes from that time.**

- Check that 12V battery voltage is 11 V or more.

>>

[GO TO 2](#) .

## 2. PERFORM DTC CONFIRMATION PROCEDURE

---

 With CONSULT

1. Power switch ON and wait at least 10 seconds.
2. Check self-diagnostic result in “EV/HEV”.

Is DTC detected?

YES>>

Refer to [DTC Diagnosis Procedure](#).

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END



## 1. CHECK ACTIVE GRILLE SHUTTER 1 CIRCUIT

---

Check active grille shutter 1 circuit. Refer to [Diagnosis Procedure](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

Sample

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
P1503	07	Active grille shutter 1	Diagnosis condition	Power switch ON
			Signal	LIN communication signal (Active grille shutter 1)
			Threshold	When a mechanical malfunction signal from active grille shutter 1 is received
			Detection time	More than 4.8 seconds

POSSIBLE CAUSE

Active grille shutter 1

FAIL-SAFE

Not applicable