

Your Ultimate Source for OEM Repair Manuals

FactoryManuals.net is a great resource for anyone who wants to save money on repairs by doing their own work. The manuals provide detailed instructions and diagrams that make it easy to understand how to fix a vehicle.

2011 NISSAN Qashqai OEM Service and Repair Workshop Manual

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1. CHECK DTC PRIORITY

If DTC U2165-57 is displayed with DTC U1327-52 or DTC U1327-54, first perform the trouble diagnosis for DTC U1327-52 or DTC U1327-54.

Is applicable DTC detected?

YES>>

Perform trouble diagnosis for applicable DTC. Refer to [DTC Index](#).

NO>>

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2. PERFORM MAC DIAGNOSIS

 With CONSULT

1. Power switch ON.
2. Perform "Self Diagnostic Result" of "EV/HEV" using CONSULT.

Is DTC U2165-57 detected?

YES>>

Refer to [DTC Diagnosis Procedure](#).

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END

1. CHECK DTC PRIORITY

If DTC U2165-57 is displayed with DTC U1327-52 or DTC U1327-54, first perform the trouble diagnosis for DTC U1327-52 or DTC U1327-54.

Is applicable DTC detected?

YES>>

Perform trouble diagnosis for applicable DTC. Refer to [DTC Index](#).

NO>>

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2. PERFORM MAC DIAGNOSIS

 With CONSULT

Perform "Self Diagnostic Result" of "EV/HEV" using CONSULT.

Is DTC U2165-57 detected with DTC U214F-57, DTC U2152-57 and DTC U2176-57 at the same time?

YES (all DTC codes are detected at the same time)>>

Replace VCM. Refer to [VCM : Removal & Installation](#).

NO (all DTC codes are not detected at the same time)>>

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3. CHECK CAN COMMUNICATION CIRCUIT

Perform trouble diagnosis for CAN communication circuit. Refer to [Trouble Diagnosis Flow Chart](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
U218C	87	CAN communication error gateway	Diagnosis condition	Power switch ON
			Signal	<ul style="list-style-type: none">• CAN communication signal• Drivetrain CAN communication 2 circuit signal
			Threshold	Communication error
			Detection time	30 seconds

POSSIBLE CAUSE

- CAN communication circuit
- Drivetrain CAN communication 2 circuit

FAIL-SAFE

Not applicable

1. PRECONDITIONING

1. Press the power switch for at least 2 seconds to turn the high voltage system OFF and then check that the charging status indicator is not illuminated.

**NOTE:**

When the high voltage system is turned ON, the charging status indicator blinks green with a frequency of 1 second.

2. After the high voltage system is turned OFF, open the driver's side door, get out of the vehicle, close the driver's side door and wait for at least 5 minutes.

CAUTION:

- **Since the auto ACC function causes the accessory power to be turned ON, do not perform any vehicle operation including locking the doors or opening and closing of the doors during the standby state.**

If an operation is performed, wait an additional 5 minutes from that time.

- **Check that 12V battery voltage is 11 V or more.**

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2. PERFORM DTC CONFIRMATION PROCEDURE

 With CONSULT

1. Power switch ON and wait at least 1 minute.
2. Check self-diagnostic result in "EV/HEV".

Is DTC detected?

YES>>

Refer to [DTC Diagnosis Procedure](#).

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END

1. CHECK CAN COMMUNICATION CIRCUIT

Perform trouble diagnosis for CAN communication circuit. Refer to [Trouble Diagnosis Flow Chart](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

Sample

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
U2344	82	CAN communication error (LBC/BMS)	Diagnosis condition	Power switch ON
			Signal	<ul style="list-style-type: none">• CAN communication signal• EV system CAN 1 circuit signal
			Threshold	CAN signal is stuck
			Detection time	2 seconds

POSSIBLE CAUSE

- CAN communication circuit
- EV system CAN 1 circuit

FAIL-SAFE

Not applicable

1. PRECONDITIONING

1. Press the power switch for at least 2 seconds to turn the high voltage system OFF and then check that the charging status indicator is not illuminated.

**NOTE:**

When the high voltage system is turned ON, the charging status indicator blinks green with a frequency of 1 second.

2. After the high voltage system is turned OFF, open the driver's side door, get out of the vehicle, close the driver's side door and wait for at least 5 minutes.

CAUTION:

- **Since the auto ACC function causes the accessory power to be turned ON, do not perform any vehicle operation including locking the doors or opening and closing of the doors during the standby state.**

If an operation is performed, wait an additional 5 minutes from that time.

- **Check that 12V battery voltage is 11 V or more.**

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2. PERFORM DTC CONFIRMATION PROCEDURE

 With CONSULT

1. Power switch ON and wait at least 20 seconds.
2. Check self-diagnostic result in “EV/HEV”.

Is DTC detected?

YES>>

Refer to [DTC Diagnosis Procedure](#) .

NO-1>>

To check malfunction symptom before repair: Refer to [Intermittent Incident](#).

NO-2>>

Confirmation after repair: INSPECTION END

1. CHECK CAN COMMUNICATION CIRCUIT

Perform trouble diagnosis for CAN communication circuit. Refer to [Trouble Diagnosis Flow Chart](#).

Is the inspection result normal?

YES>>

INSPECTION END

NO>>

Repair or replace error-detected parts.

Sample

DTC DETECTION LOGIC

DTC		CONSULT screen terms	DTC detecting condition	
U2344	86	CAN communication error (LBC/BMS)	Diagnosis condition	Power switch ON
			Signal	<ul style="list-style-type: none">• CAN communication signal• EV system CAN 1 circuit signal
			Threshold	CAN signal is transformed
			Detection time	2 seconds

POSSIBLE CAUSE

- CAN communication circuit
- EV system CAN 1 circuit

FAIL-SAFE

Not applicable