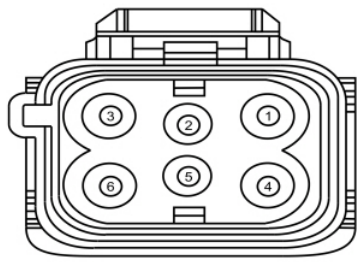


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## 2011 FORD Mondeo Sedan OEM Service and Repair Workshop Manual

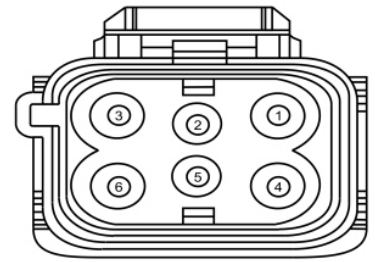
[Go to manual page](#)



E152365

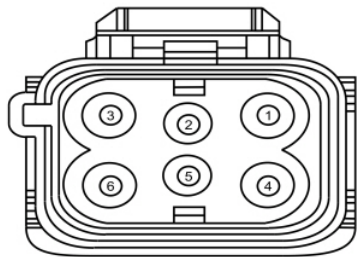
C309-3 (female side)

$\Omega$



E152365

C309-4 (female side)

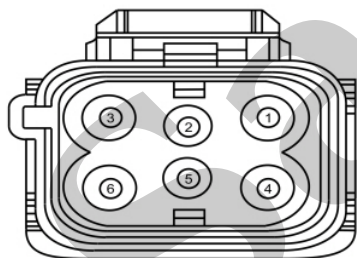


E152365

C309-3 (female side)

$\Omega$

C1002-GND



E152365

C309-4 (female side)

$\Omega$

C1002-GND

**Are the resistances greater than 400,000 ohms?**

**Yes**

INSTALL a new charge port.

REFER to: [Charge Port - Electric](#)

(414-03B High Voltage Battery Charging System, Removal and Installation).

**No**

INSTALL a new high voltage cable.

- Repower the high voltage system.  
REFER to: [High Voltage System De-energizing - Electric](#)(414-03A High Voltage Battery, Mounting and Cables, General Procedures).
- Ignition ON.
- Using a diagnostic scan tool, clear the GFM2 (generic function module 2) DTCs.
- CONNECT a known good EVSE to a AC (alternating current) power outlet and the vehicle charge port.  
For DTC (diagnostic trouble code) P0D2A:00 wait 10 minutes. For DTC (diagnostic trouble code) P0D27:00, P0D28:00, P0D38:00, and /or P0D3D:00 wait 1 minute.
- DISCONNECT the EVSE from the vehicle charge port.
- Using a diagnostic scan tool, perform GFM2 (generic function module 2) self-test.

**Is DTC (diagnostic trouble code) P0D27:00, P0D28:00, P0D2A:00, P0D38:00 and/or P0D3D:00 present?**

<b>Yes</b>	CHECK OASIS (Online Automotive Service Information System) for any applicable service articles: TSB (Technical Service Bulletin) , GSB (General Service Bulletin) , SSM (special service message) or FSA (Field Service Action) . If a service article exists for this concern, DISCONTINUE this test and FOLLOW the service article instructions. If no service articles address this concern, INSTALL a new GFM2 (generic function module 2) . REFER to: <a href="#">Generic Function Module 2 (GFM2) - Electric</a> (414-03B High Voltage Battery Charging System, Removal and Installation).
<b>No</b>	The system is operating correctly at this time. The concern may have been caused by module connections. Address the root cause of any connector or pin issues.

#### **PINPOINT TEST BA : U3003:16, U3003:17**

Refer to Wiring Diagrams Cell 12for schematic and connector information.

**Normal Operation and Fault Conditions** When the SOBDM (secondary on-board diagnostic control module A) is operating it continuously monitors the 12-volt module power supply for being out of range. If this voltage is less or greater than a calibrated threshold a DTC (diagnostic trouble code) sets. Presence of these DTC (diagnostic trouble code) s does not illuminate the Charger Service Required indicator in the IPC (instrument panel cluster) or affect vehicle charging. **DTC Fault Trigger Conditions**

DTC (diagnostic trouble code)	Description	Fault Trigger Condition
SOBDM (secondary on-board diagnostic control module A)	Battery Voltage: Circuit Voltage Below	Sets if SOBDM (secondary on-board diagnostic control module A) 12-volt power source falls

<b>No</b>	If no DTCs repeat the concern is not present at this time. For DTC (diagnostic trouble code) U3003:16 or U3003:17 present only in the SOBDM (secondary on-board diagnostic control module A) , GO to <a href="#">BA5</a>
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## BA2 CHECK THE 12-VOLT BATTERY

- Carry out the 12-volt battery condition test.  
REFER to: [Battery - Electric](#)(414-01 Battery, Mounting and Cables, Diagnosis and Testing).

### Did the 12-volt battery pass the condition test?

<b>Yes</b>	GO to <a href="#">BA3</a>
------------	---------------------------

<b>No</b>	INSTALL a new 12V battery. REFER to: <a href="#">Battery - Electric</a> (414-01 Battery, Mounting and Cables, Removal and Installation).
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## BA3 CHECK THE DIRECT CURRENT/DIRECT CURRENT (DC/DC) CONVERTER CONTROL MODULE VOLTAGE CONVERTER STATUS (DCDC\_ENABLE) PID (PARAMETER IDENTIFICATION)

- Using a diagnostic scan tool, view DCDC (direct current/direct current converter control module) PIDs.
- Access the DCDC (direct current/direct current converter control module) and monitor the DCDC\_ENABLE (DC/DC Enable Status) PID (parameter identification)

### Does the PID (parameter identification) read Enable?

<b>Yes</b>	GO to <a href="#">BA4</a>
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<b>No</b>	Perform the self-test for the SOBDMC (secondary on-board diagnostic control module C) and BECM (battery energy control module) . For SOBDMC (secondary on-board diagnostic control module C) DTCs, REFER to: Rear Electric Drive Assembly (302-02 Rear Electric Drive Assembly, Diagnosis and Testing). For BECM (battery energy control module) DTCs, REFER to: <a href="#">High Voltage Battery, Mounting and Cables - Electric</a>
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- Access the SOBDM (secondary on-board diagnostic control module A) and monitor the MAINECUV (Main ECU voltage supply) (V) PID (parameter identification)

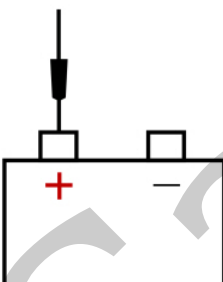

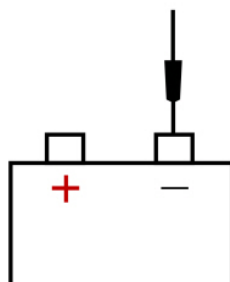
**Does the PID (parameter identification) read 8-16 volts?**

Yes	GO to <a href="#">BA8</a>
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No	If the PID (parameter identification) reads less than 8 volts or greater than 16 volts, GO to <a href="#">BA6</a>
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#### BA6 MEASURE SOBDM (SECONDARY ON-BOARD DIAGNOSTIC CONTROL MODULE A) INPUT VOLTAGE

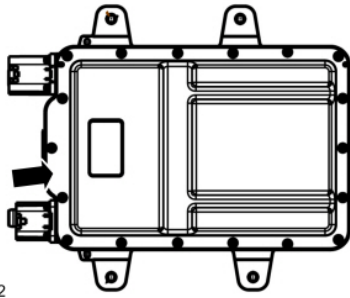
- Ignition OFF.
- Disconnect SOBDM (secondary on-board diagnostic control module A) C1821A .
- Measure:

Positive Lead	Measurement / Action	Negative Lead
 E142358		 E142359

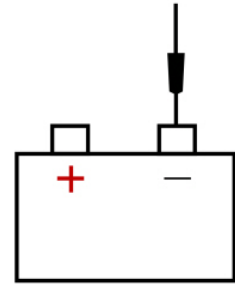
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C1821A-H1 (female side)		Ground

**Are the SOBDM (secondary on-board diagnostic control module A) circuit voltages equal to 12-volt battery voltage?**



SOBDM (secondary on-board diagnostic control module A)  
case ground



E142359

**Is the voltage less than 0.5V?**

**Yes**

GO to [BA8](#)

**No**

INSPECT the SOBDM (secondary on-board diagnostic control module A) bracket to vehicle frame is mounting for excessive corrosion and/or being loose. REPAIR as necessary.

#### **BA8 CHECK FOR CORRECT SOBDM (SECONDARY ON-BOARD DIAGNOSTIC CONTROL MODULE A) OPERATION**

- Inspect SOBDM (secondary on-board diagnostic control module A) C1821A.
- Repair:
  - corrosion (install new connector or terminals – clean module pins)
  - damaged or bent pins – install new terminals/pins
  - pushed-out pins – install new pins as necessary
- Reconnect the SOBDM (secondary on-board diagnostic control module A) connector. Make sure it seats and latches correctly.
- Ignition ON.
- Using a diagnostic scan tool, clear the SOBDM (secondary on-board diagnostic control module A) DTCs.
- Using a diagnostic scan tool, perform SOBDM (secondary on-board diagnostic control module A) self-test.

**Is the DTC (diagnostic trouble code) still present?**

SOBDM (secondary on-board diagnostic control module A) P1A3C:00	Hybrid/EV Battery Charging Disabled - DC Charging Station Performance: No Sub Type Information	Sets if SOBDM (secondary on-board diagnostic control module A) detects a DC (direct current) fast charging fault.
SOBDM (secondary on-board diagnostic control module A) P1A3C:23	Hybrid/EV Battery Charging Disabled - DC Charging Station Performance: Signal Stuck Low	Sets if SOBDM (secondary on-board diagnostic control module A) detects the charging station is reporting a 0 watts or amps for maximum charging power or current.

#### Possible Sources

- DC (direct current) fast charge EVSE
- DC (direct current) EVSE emergency stop button pressed

#### BB1 RETRIEVE ALL THE OBCC (OFF-BOARD CHARGER CONTROLLER) AND SOBDM (SECONDARY ON-BOARD DIAGNOSTIC CONTROL MODULE A) DIAGNOSTIC TROUBLE CODES (DTCs)

- Ignition ON.
- Using a diagnostic scan tool, clear the OBCC (Off-Board Charger Controller) and DTCs.
- Using a diagnostic scan tool, clear the SOBDM (secondary on-board diagnostic control module A) DTCs.
- Using a diagnostic scan tool, perform OBCC (Off-Board Charger Controller) and self test and record the DTCs.
- Using a diagnostic scan tool, perform SOBDM (secondary on-board diagnostic control module A) self test and record the DTCs.

**Are any OBCC (Off-Board Charger Controller) DTCs present other than P1A3C:00 OR SOBDM (secondary on-board diagnostic control module A) DTCs P0CF4:29, P0CF4:77, P0CF5:00, P0CF7:00, P0CF7:66 and/or P0D2B:38?**

<b>Yes</b>	REFER to the OBCC (Off-Board Charger Controller) and/or SOBDM (secondary on-board diagnostic control module A) DTC (diagnostic trouble code) chart in this section and diagnose the other DTCs first.
------------	---

<b>No</b>	GO to <a href="#">BB2</a>
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OBCC (Off-Board Charger Controller) P1A3C:89	Hybrid/EV Battery Charging Disabled - DC Charging Station Performance: Data Transfer Failure	Sets if OBCC (Off-Board Charger Controller) detects a PLC (Power Line Communication) fault with the DC (direct current) fast charging station.
---	--	--

#### Possible Sources

- DC (direct current) fast charge EVSE
- DC (direct current) EVSE emergency stop button pressed

#### BC1 RETRIEVE ALL THE OBCC (OFF-BOARD CHARGER CONTROLLER) AND SOBDM (SECONDARY ON-BOARD DIAGNOSTIC CONTROL MODULE A) DIAGNOSTIC TROUBLE CODES (DTCs)

- Ignition ON.
- Using a diagnostic scan tool, clear the OBCC (Off-Board Charger Controller) DTCs.
- Ignition OFF.
- Ignition ON.
- Using a diagnostic scan tool, perform OBCC (Off-Board Charger Controller) self test.

#### Are any OBCC (Off-Board Charger Controller) DTCs other than P1A3C:89?

Yes	REFER to the OBCC (Off-Board Charger Controller) DTC (diagnostic trouble code) chart in this section and diagnose the other DTCs first.
-----	---

No	GO to <a href="#">BC2</a>
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#### BC2 ATTEMPT TO CHARGE THE VEHICLE USING A DC (DIRECT CURRENT) FAST CHARGE EVSE (ELECTRIC VEHICLE SUPPLY EQUIPMENT)

- CONNECT the vehicle to a known good DC (direct current) fast charge EVSE (Electric Vehicle Supply Equipment) to the vehicle and attempt to charge the high voltage battery for a minimum of 2 minutes.
- STOP the DC (direct current) fast charge session using the normal stop button and DISCONNECT the EVSE from the vehicle charge port.
- Using a diagnostic scan tool, perform OBCC (Off-Board Charger Controller) self test.

#### Did the vehicle charge successfully with no faults indicated on the CSI (charge status indicator) and DTC (diagnostic trouble code) P1A3C:89 NOT repeat?

Yes	Advise customer the concern was caused by the use of a incompatible or faulty DC (direct current) fast charging station or pressing the emergency stop button while the vehicle was charging.
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- Ignition ON.
- Using a diagnostic scan tool, clear the OBCC (Off-Board Charger Controller) and SOBDM (secondary on-board diagnostic control module A) DTCs.
- CONNECT the vehicle to a known good DC (direct current) fast charge EVSE (Electric Vehicle Supply Equipment) to the vehicle and attempt to charge the high voltage battery for a minimum of 2 minutes.
- DISCONNECT the DC (direct current) fast charge EVSE (Electric Vehicle Supply Equipment) from the vehicle charge port.
- Using a diagnostic scan tool, perform OBCC (Off-Board Charger Controller) and SOBDM (secondary on-board diagnostic control module A) DTCs.

#### Is DTC (diagnostic trouble code) P0634:00 present?

<b>Yes</b>	CHECK OASIS (Online Automotive Service Information System) for any applicable service articles: TSB (Technical Service Bulletin) , GSB (General Service Bulletin) , SSM (special service message) or FSA (Field Service Action) . If a service article exists for this concern, DISCONTINUE this test and FOLLOW the service article instructions. If no service articles address this concern, INSTALL a new OBCC (Off-Board Charger Controller) .  REFER to: <a href="#">Off-Board Charger Controller (OBCC) - Electric</a> (414-03B High Voltage Battery Charging System, Removal and Installation).
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<b>No</b>	The DTC (diagnostic trouble code) was the result of high ambient temperatures.
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#### PINPOINT TEST BE : U0111:00

##### Normal Operation and Fault Conditions

The OBCC (Off-Board Charger Controller) communicates with the BECM (battery energy control module) over a HS-CAN (high-speed controller area network) to send and receive important vehicle data.

When powered on, the OBCC (Off-Board Charger Controller) continually monitors the HS-CAN (high-speed controller area network) . If communication with a module is lost, a fault is detected and the OBCC (Off-Board Charger Controller) sets the appropriate DTC (diagnostic trouble code) . The powertrain malfunction (wrench) indicator illuminates and DC (direct current) fast charging is disabled.

##### DTC Fault Trigger Conditions

DTC (diagnostic trouble code)	Description	Fault Trigger Condition
OBCC (Off-Board Charger Controller)	Lost Communication With Battery Energy Control Module	This DTC (diagnostic trouble code) sets if the OBCC (Off-Board Charger Controller) does not

(414-01 Battery, Mounting and Cables, Removal and Installation).

### BE3 REVIEW THE DTCS FROM THE OBCC (OFF-BOARD CHARGER CONTROLLER)

- Review the Diagnostic Trouble Codes (DTCs) recorded during the OBCC (Off-Board Charger Controller) self-test.

**Is DTC (diagnostic trouble code) U3003:16 or U3003:17 recorded?**

**Yes**

DIAGNOSE the battery voltage DTC (diagnostic trouble code) stored in the OBCC (Off-Board Charger Controller) . REFER to the OBCC (Off-Board Charger Controller) DTC (diagnostic trouble code) chart.

**No**

GO to [BE4](#)

### BE4 CHECK THE COMMUNICATION NETWORK

- Ignition ON.
- Using a diagnostic scan tool, perform a network test and record the results.
- Using a diagnostic scan tool, perform BECM (battery energy control module) self-test.

**Does the BECM (battery energy control module) pass the network test and complete a self test?**

**Yes**

GO to [BE5](#)

**No**

DIAGNOSE the scan tool communication with the BECM (battery energy control module) concern.

REFER to: [Controller Area Network \(CAN\) Module Communications Network](#) (418-00A Controller Area Network (CAN) Module Communications Network, Diagnosis and Testing).

### BE5 RETRIEVE THE DTCS FROM THE BECM (BATTERY ENERGY CONTROL MODULE)

- Using a diagnostic scan tool, perform BECM (battery energy control module) self-test.

**Is DTC (diagnostic trouble code) U3003:16 or U3003:17 recorded?**