

# Your Ultimate Source for OEM Repair Manuals

FactoryManuals.net is a great resource for anyone who wants to save money on repairs by doing their own work. The manuals provide detailed instructions and diagrams that make it easy to understand how to fix a vehicle.

## 2007 FORD S-Max OEM Service and Repair Workshop Manual

[Go to manual page](#)

	A
No FD-CAN (Flexible Data Rate Controller Area Network) communication, all modules are not responding	<a href="#">GO to Pinpoint Test B</a>
No HS-CAN1 (high-speed controller area network 1) communication, all modules are not responding	<a href="#">GO to Pinpoint Test C</a>
No HS-CAN2 (high-speed controller area network 2) communication, all modules are not responding	<a href="#">GO to Pinpoint Test D</a>
No HS-CAN3 (high-speed controller area network 3) communication, all modules are not responding	<a href="#">GO to Pinpoint Test E</a>
No HS-CAN4 (high-speed controller area network 4) communication, all modules are not responding	<a href="#">GO to Pinpoint Test AP</a>
No MS-CAN (medium speed-controller area network) 1 communication, module is not responding	<a href="#">GO to Pinpoint Test F</a>
No MS-CAN (medium speed-controller area network) 2 communication, module is not responding	<a href="#">GO to Pinpoint Test AG</a>
All networks do not respond to the diagnostic scan tool	<a href="#">GO to Pinpoint Test G</a>
The ABS (anti-lock brake system) module does not respond to the diagnostic scan tool	<a href="#">GO to Pinpoint Test H</a>
The ACCM (air conditioning control module) (Hybrid) does not respond to the diagnostic scan tool	<a href="#">GO to Pinpoint Test I</a>
The ACM (audio front control module) does not respond to the diagnostic scan tool	<a href="#">GO to Pinpoint Test J</a>

	V
The HCM (headlamp control module) does not respond to the diagnostic scan tool	GO to Pinpoint Test W
The HVAC (heating, ventilation and air conditioning) module does not respond to the diagnostic scan tool	GO to Pinpoint Test X
The IPC (instrument panel cluster) does not respond to the diagnostic scan tool	GO to Pinpoint Test Y
The IPMA (image processing module A) does not respond to the diagnostic scan tool	GO to Pinpoint Test Z
The OCS (occupant classification system) module does not respond to the diagnostic scan tool	GO to Pinpoint Test AA
The PACM (pedestrian alert control module) (Hybrid) does not respond to the diagnostic scan tool	GO to Pinpoint Test AB
The PCM (powertrain control module) does not respond to the diagnostic scan tool	GO to Pinpoint Test AC
The PDM (passenger door module) does not respond to the diagnostic scan tool	GO to Pinpoint Test AD
The PSCM (power steering control module) does not respond to the diagnostic scan tool	GO to Pinpoint Test AE
The RCM (restraints control module) does not respond to the diagnostic scan tool	GO to Pinpoint Test AF
The RGTM (rear gate trunk module) does not respond to the diagnostic scan tool	GO to Pinpoint Test AG

The WACM (wireless accessory charging module) does not respond to the diagnostic scan tool

[GO to  
Pinpoint Test  
AS](#)

## Pinpoint Tests

### PINPOINT TEST A : NO POWER TO THE REMOTE DLC (DATA LINK CONNECTOR)

#### Normal Operation and Fault Conditions

The diagnostic scan tool is connected to the remote DLC (data link connector) to communicate with the DIAG 1 circuits. The GWM (gateway module A) translates diagnostic messages for the FD-CAN (Flexible Data Rate Controller Area Network) , HS-CAN1 (high-speed controller area network 1) , HS-CAN2 (high-speed controller area network 2) , HS-CAN3 (high-speed controller area network 3) , HS-CAN4 (high-speed controller area network 4) and the MS-CAN (medium speed-controller area network) 1. REFER to: [Controller Area Network \(CAN\) Module Communications Network - System Operation and Component Description](#)(418-00A Controller Area Network (CAN) Module Communications Network, Description and Operation).

#### Possible Sources

- Fuse
- Wiring, terminals or connector
- Diagnostic scan tool
- Remote DLC (data link connector)

#### Visual Inspection and Pre-checks

- Verify BCMC (body control module C) [ BJB (battery junction box) ] fuse 160 (10A) is OK.

### A1 CHECK THE REMOTE DLC (DATA LINK CONNECTOR) PINS FOR DAMAGE

- Ignition OFF.
- Disconnect the diagnostic scan tool cable from the remote DLC (data link connector) .
- Inspect the remote DLC (data link connector) pins 4, 5 and 16 for spreading or damage using a Rotunda flex probe with the dimensions: 1.5mm width x 0.80mm thickness.
  - Refer to the Rotunda flex probe or probe kit documentation to confirm the dimensions, if not printed on the probe.

**Are any pin fit concerns or damage observed with remote DLC (data link connector) pins 4, 5 and 16?**

**Yes**

CHECK OASIS (Online Automotive Service Information System) for any applicable service articles: TSB (Technical Service Bulletin) , GSB (General Service Bulletin) , SSM (special service message) or FSA (Field Service Action) . If a service article exists for this concern, DISCONTINUE this test and

### Are the resistances less than 3 ohms?

**Yes**

CHECK the diagnostic scan tool for correct operation.

**No**

REPAIR the circuit in question.

### PINPOINT TEST B : NO FD-CAN (FLEXIBLE DATA RATE CONTROLLER AREA NETWORK) COMMUNICATION, ALL MODULES ARE NOT RESPONDING

#### NOTE

Failure to disconnect the battery when instructed will result in false resistance readings.

Refer to Wiring Diagrams Cell 14 for schematic and connector information.

**Normal Operation and Fault Conditions** The FD-CAN (Flexible Data Rate Controller Area Network) modules communicate with the diagnostic scan tool through the remote DLC (data link connector) DIAG 1 circuits. REFER to: [Controller Area Network \(CAN\) Module Communications Network - System Operation and Component Description](#)

(418-00A Controller Area Network (CAN) Module Communications Network, Description and Operation).

#### Possible Sources

- Fuse
- Wiring, terminals or connectors
- Remote DLC (data link connector)
- ABS (anti-lock brake system) module
- CMR (Camera Module - Rear) (if equipped)
- GWM (gateway module A)
- IPMA (image processing module A)
- PCM (powertrain control module)
- PSCM (power steering control module)
- SOBDMC (secondary on-board diagnostic control module C) (hybrid)
- TCCM (transfer case control module) (if equipped)
- TCM (transmission control module) (if equipped)
- VDM (vehicle dynamics control module) (if equipped)

#### NOTE

No	If the resistance is greater than 132 ohms, GO to <a href="#">B5</a> If the resistance is less than 108 ohms, GO to <a href="#">B6</a>	
----	----------------------------------------------------------------------------------------------------------------------------------------	--

**B3 CHECK THE DIAG 1 NETWORK CIRCUIT (+) AND (-) CIRCUITS FOR A SHORT TO GROUND**

- Connect the negative battery cable.
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2122-6	$\Omega$	Ground
C2122-14	$\Omega$	Ground

Are the resistances greater than 1,000 ohms?

Yes	GO to <a href="#">B4</a>
-----	--------------------------

No	GO to <a href="#">B7</a>
----	--------------------------

**B4 CHECK THE DIAG 1 NETWORK CIRCUIT (+) AND (-) CIRCUITS FOR A SHORT TO VOLTAGE**

- Ignition ON.
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2122-6	$\overline{V}$	Ground

- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2122-6	$\Omega$	C2122-14

**Is the resistance greater than 1,000 ohms?**

<b>Yes</b>	CONNECT the negative battery cable. GO to <a href="#">B29</a>
------------	---------------------------------------------------------------

<b>No</b>	REPAIR the circuit.
-----------	---------------------

**B7 CHECK THE DIAG 1 NETWORK CIRCUIT (+) AND (-) CIRCUITS FOR A SHORT TO GROUND WITH THE GWM (GATEWAY MODULE A) DISCONNECTED**

- Disconnect: GWM (gateway module A) C2431A.
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2122-6	$\Omega$	Ground
C2122-14	$\Omega$	Ground

**Are the resistances greater than 1,000 ohms?**

<b>Yes</b>	GO to <a href="#">B29</a>
------------	---------------------------



<b>No</b>	REPAIR the circuit in question.
-----------	---------------------------------

<b>Yes</b>	GO to <a href="#">B10</a>
------------	---------------------------

<b>No</b>	GO to <a href="#">B14</a>
-----------	---------------------------

### **B10 CHECK THE FD-CAN (FLEXIBLE DATA RATE CONTROLLER AREA NETWORK) (+) AND FD-CAN (FLEXIBLE DATA RATE CONTROLLER AREA NETWORK) (-) CIRCUITS FOR A SHORT TO VOLTAGE**

- Ignition ON.
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2431A-4		Ground
C2431A-17		Ground

**Is the voltage greater than 6 volts on either circuit?**

<b>Yes</b>	REPAIR the circuit in question.
------------	---------------------------------

<b>No</b>	GO to <a href="#">B11</a>
-----------	---------------------------

### **B11 CHECK THE GWM (GATEWAY MODULE A) TERMINATION RESISTOR (COMPONENT SIDE)**

- Measure:

Positive Lead	Measurement / Action	Negative Lead



<b>Yes</b>	CONNECT all disconnected connectors. GO to <a href="#">B15</a>
------------	----------------------------------------------------------------

<b>No</b>	REPAIR the circuit in question.
-----------	---------------------------------

**B13 CHECK THE FD-CAN (FLEXIBLE DATA RATE CONTROLLER AREA NETWORK) (+) AND FD-CAN (FLEXIBLE DATA RATE CONTROLLER AREA NETWORK) (-) CIRCUITS FOR A SHORT TOGETHER WITH THE MODULES DISCONNECTED**

- Disconnect: GWM (gateway module A) C2431A.
- Measure:

Positive Lead	Measurement / Action	Negative Lead
C2431A-4	$\Omega$	C2431A-17

- Disconnect modules one at a time until the resistance is greater than 3 ohms.
  - ABS (anti-lock brake system) module C135
  - CMR (Camera Module - Rear) C2826A (if equipped)
  - IPMA (image processing module A) C242B
  - PCM (powertrain control module) C1232B (2.7L EcoBoost), C1233B (3.0L Diesel), C1551B (3.3L Duratec), C175B (3.5L EcoBoost/PowerBoost) or C1381B (5.0L 32V Ti-VCT)
  - PSCM (power steering control module) C1463A
  - SOBDMC (secondary on-board diagnostic control module C) C1458A (hybrid)
  - TCCM (transfer case control module) C2371A (if equipped)
  - TCM (transmission control module) C1822 (if equipped)
  - VDM (vehicle dynamics control module) C4396 (if equipped)

**Did the resistance change to greater than 3 ohms with one of the modules disconnected?**

<b>Yes</b>	<p>CONNECT all disconnected connectors.</p> <p>For the ABS (anti-lock brake system) module, GO to <a href="#">B27</a> For the CMR (Camera Module - Rear) , GO to <a href="#">B28</a> For the IPMA (image processing module A) , GO to <a href="#">B30</a> For the PCM (powertrain control module) , GO to <a href="#">B31</a> For the PSCM (power steering control module) , GO to <a href="#">B32</a> For the SOBDMC (secondary on-board diagnostic control module C) , GO to <a href="#">B33</a> For the TCCM (transfer</p>
------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

For the ABS (anti-lock brake system) module, GO to [B27](#) For the CMR (Camera Module - Rear) , GO to [B28](#) For the IPMA (image processing module A) , GO to [B30](#) For the PCM (powertrain control module) , GO to [B31](#) For the PSCM (power steering control module) , GO to [B32](#) For the SOBDMC (secondary on-board diagnostic control module C) , GO to [B33](#) For the TCCM (transfer case control module) , GO to [B34](#) For the TCM (transmission control module) , GO to [B35](#) For the VDM (vehicle dynamics control module) , GO to [B36](#)

<b>No</b>	REPAIR the circuit in question. CONNECT all modules.
-----------	------------------------------------------------------

#### **B15 CHECK FOR RESTORED COMMUNICATION WITH THE PSCM (POWER STEERING CONTROL MODULE) DISABLED**

- NOTE**

When re-running the network test, close the network test application first or the screen display reverts back to the prior network test results.

Disconnect: BCMC (body control module C) [ BJB (battery junction box) ] fuses 22 (10A), 204 (50A) and 213 (50A).

- Using a diagnostic scan tool, carry out the network test.

**Do all other FD-CAN (Flexible Data Rate Controller Area Network) modules pass the network test?**

<b>Yes</b>	INSTALL the removed fuses. <a href="#">GO to Pinpoint Test AE</a>
------------	-------------------------------------------------------------------

<b>No</b>	INSTALL the removed fuses. GO to <a href="#">B16</a>
-----------	------------------------------------------------------

#### **B16 CHECK FOR RESTORED COMMUNICATION WITH THE PCM (POWERTRAIN CONTROL MODULE) , SOBDMC (SECONDARY ON-BOARD DIAGNOSTIC CONTROL MODULE C) (IF EQUIPPED) AND TCM (TRANSMISSION CONTROL MODULE) (IF EQUIPPED) DISABLED**

- Disconnect: BCMC (body control module C) [ BJB (battery junction box) ] fuses 5 (5A), 6 (25A), 24 (10A), 65 (15A) and 95 (15A).
- Using a diagnostic scan tool, carry out the network test.

**Do all other modules pass the network test?**